

Loving God, Loving our Neighbor

2019 Annual Report



Our Locations

Administrative and Ark YILO Offices

1819 Gull Road
Kalamazoo, MI 49048

Caring Network

1441 South Westnedge
Kalamazoo, MI 49008

The Ark Shelter

990 West Kilgore
Kalamazoo, MI 49008

Website: www.ccdok.org | **Phone:** 269-381-9800

E-mail: info@ccdok.org | **FAX:** 269-381-2932

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THE DIOCESE OF KALAMAZOO

Renew Faith • Build Communion • Inspire Hope

OFFICE OF THE BISHOP

Dear Sisters and Brothers in Christ,

Each year our Diocese is blessed beyond measure by the life-changing good works done through Catholic Charities of the Diocese of Kalamazoo. This year especially, as we all wrestle with the challenges of the pandemic, Catholic Charities has been a “*beacon of hope*”. During this time of crisis, lockdown, keeping distances from one another, and quarantines, Catholic Charities Diocese of Kalamazoo initiated a major, diocesan-wide Emergency Food Program with staff and hundreds of volunteers from across the diocese working overtime to provide essential services — including food, clothing and other necessities — to people in need throughout southwest Michigan.

This is just one example of how Catholic Charities cares for all those in need, whether it's a family challenged with job loss and food insecurity, or a young mother-to-be in need of accompaniment along her journey to bring a new life into the world.

Each of the services and programs of Catholic Charities are geared to those in need as a way to respond to our Baptismal calling to be missionary disciples. When you support Catholic Charities Diocese of Kalamazoo with your financial gifts, you are truly helping to spread the Good News of Jesus' Love to all those in need, and thereby you join in these important Works of Mercy.

May God bless your generous and kind support of this important “good works Arm” of the Church here in southwest Michigan, Catholic Charities Diocese of Kalamazoo.

Assuring you of my prayers for you and asking for your prayers for all those in need, I remain

Faithfully yours in Christ,

Most Rev. Paul J. Bradley
Bishop of Kalamazoo



Catholic Charities
Diocese of Kalamazoo
providing help, creating hope, serving all

Key Accomplishments in 2019



Impacting Youth Homelessness

165 Youth Sheltered or Housed
1,631 Days of Care

Addressing Infant Mortality

67% of Caring Network mothers decreased risk factors associated with infant mortality



Establishing Safety

72% of Youth Exited Shelter to Safe, Stable Places

Creating Hope

963 clients received case management to achieve goals



Providing Help

1,252 individuals and families were provided material support to meet immediate needs

Dear Friends, Benefactors, Volunteers and Faithful of the Diocese of Kalamazoo,

As we reflect on this past year, we are reminded of all of the amazing moments and achievements of the youth that we serve. Our staff's work with homeless and runaway youth, unwed mothers, and young adults in need within the diocese has led to many opportunities to witness success, and to develop virtue, in ourselves and those we serve.

Providing these necessary services to young people in our area is highlighted by our dedicated compassionate staff and volunteers. Our volunteers give of their time freely in service of those in need. The services we provide are made more complete by these our committed volunteers.

As we plan for next year, we are identifying new and innovative ways to build up our base service of housing support. We are also exploring ways of expanding services throughout the diocese. One investment we have made in this plan is the purchase of a volunteer management software called CERVIS. This software will allow CCDoK to publicize volunteer events as well as recruit and retain volunteers.

I have spoken with a large number of caring people throughout Southwest Michigan who are looking for volunteer opportunities. This software will better able all diocesan organizations to match interested volunteers with service opportunities in their area.

Please check out our website at www.ccdok.org/volunteer to find out more about volunteer opportunities. We are grateful for your generous support, much of our work would not have been possible without your financial help in 2019. Please prayerfully consider helping us with your gifts and talents buy signing up for a volunteer opportunity.

God Bless you,



Don Bouchard, DO, MBA

Executive Director Catholic Charities Diocese of Kalamazoo

Your Involvement Impacts Lives: Thank You!

In 2019, **volunteers donated over 3,600 hours of their time** to Catholic Charities and our clients!



In 2019, **over \$97,000 worth of goods were donated** to Catholic Charities.



Creating Hope

Back in August of 2016, she came to Caring Network. At that time, she was pregnant and in need of support. Now, four years later, she is a mom of three daughters, a 4-year-old and twins that are 21 months old. This mom started with the assistance of her Caring Network Case Manager to find a full-time job. She is thankful for the little things like access to the internet which helped her accomplish training for her job. She continues to work and still enjoys the parent-child interaction activities, the information on child development that she is receiving, Mother-Friend Connections and holiday baskets. This mom found the support she needed over the years and is thankful for the generous, compassionate Caring Network staff.



Ark In The Dark
Firefly 5K 
& Silent Auction
8.17.19 @ 8 PM
Join us in ending youth homelessness and trafficking!
www.ccdok.org



Providing Help Together We Change Lives

In 2019 Catholic Charities served over 8,500 of your friends and neighbors across the nine county Diocese of Kalamazoo by **providing help for today, creating hope for tomorrow, and cultivating caring communities that endure.**

We were only able to accomplish this with the help of amazing donors and volunteers. **Thank you for your ongoing support as we seek to provide even more impact in 2020.**

- **1069** visits to the "Caring Closet" for needed items
- **495** clients received **2,818** hours case management
- **97%** of babies were born healthy (over 5.5 lbs and 37 weeks)

Caring
Network



- **9,395** youth and adults educated about youth homelessness and Ark Services
- **136** youth received **3,258** hours of case management

Ark Services
For Youth



- **13,079** days of housing & services provided to low-income seniors & mobility impaired adults
- **99.8%** occupancy

Baraga Manor
Apartments



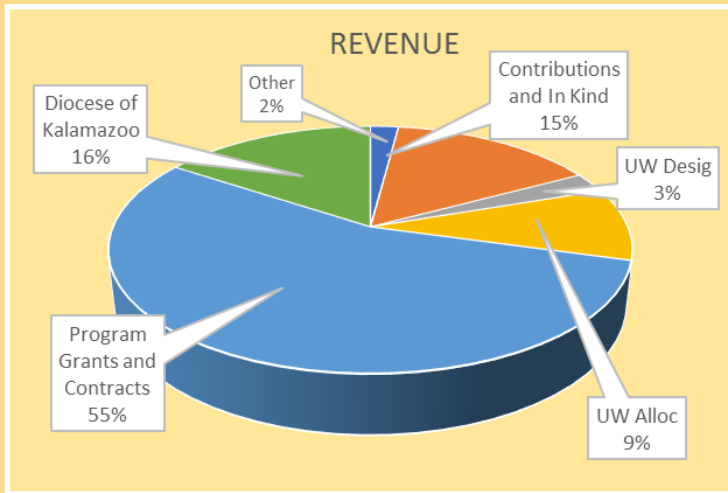
- Bridges Mental Health provided **272** free mental health sessions
- Home Heating Assistance provided for **217** households with **341** adults and **297** children
- Post-adoption contacts with **57** people and six cases opened

Additional
CCDOK Services



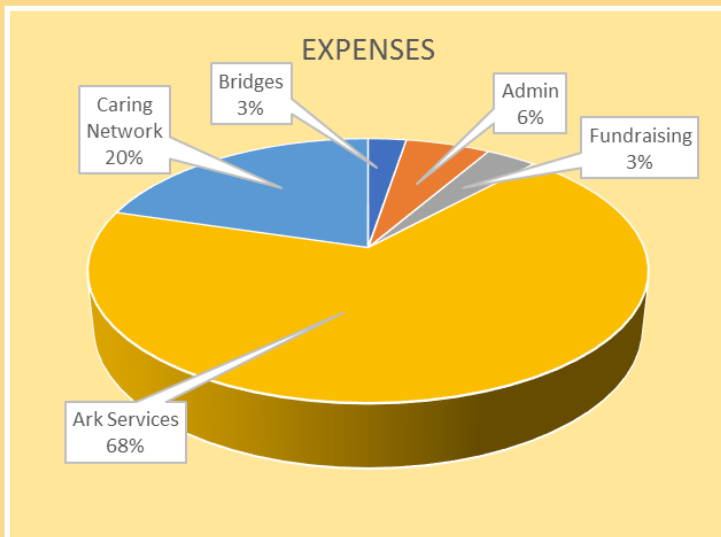
2019 Financial Snapshot

TOTAL REVENUE \$2,315,233



Program Grants/Contracts	\$1,272,527	UW Alloc	\$220,500
Diocese of Kalamazoo	\$364,000	UW Desig	\$60,371
Contributions/In Kind	\$350,016	Other	\$47,819

TOTAL EXPENSES \$2,002,392



Ark Services	\$1,357,902	Admin	\$115,432
Caring Network	\$407,665	Fundraising	\$69,233
Bridges	\$52,160		

Serving All

I have been working for the Caring Network program for Catholic Charities Diocese of Kalamazoo for 15 years. I started here doing a practicum for my master's degree in Family and Consumer Sciences with an emphasis on Family Life Education. It was such a wonderful experience working with the clients/families and the staff at Caring Network that when they told me they were looking for someone to fill the Literacy Program Coordinator position, I applied for it and accepted the position when they offered it. Since being hired, I have worked for several grants that have been awarded to Caring Network. I am currently working in the Parents as Teachers (Seeds for Success) program. The Caring Network staff is friendly, supportive, and care not only about each other but also our clients/families that come to our office. I have also met many wonderful families; they are respectful and thankful for the support they receive. Initially, some of the clients/families are hesitant to open up to the Caring Network staff, but after they realize we want the best for them and their children, it changes everything. When our clients and families come back and let us know how they are doing, it's totally awesome. ~Marti Jane

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