

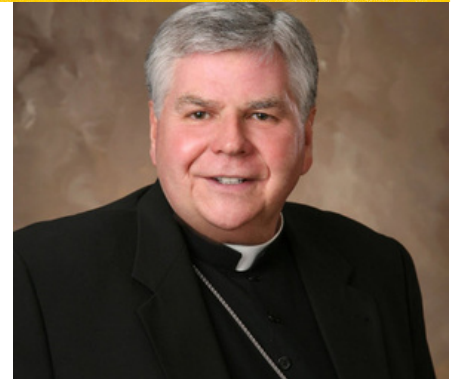
ANNUAL REPORT 2021



Dear Sisters and Brothers in Christ,

Bishop Bradley's Message

Throughout this past year, following our Diocese's 50th Anniversary of establishment last July, we have been celebrating a special "Jubilee Year of the Holy Spirit", focusing on the powerful Gifts and vibrant Fruits of the Holy Spirit. From that perspective, Catholic Charities Diocese of Kalamazoo in our nine counties of southwest Michigan is a perfect example of the Holy Spirit's Gifts and Fruits in full view. The Gifts of the Holy Spirit inspire the "good works" done in the Name of the Church through Catholic Charities, and the Fruits of the Holy Spirit are seen in the evidence of the impact of Catholic Charities' good works.



We see the Holy Spirit's Gifts of Wisdom, Counsel and Understanding at work in the support of pregnant women and new moms through Caring Network programs, helping youth experiencing conflict and trauma through the Ark program, and supporting those with mental health issues through the Bridges program. We see the Holy Spirit's Fruits evident through the generous charitable outreach of the Bread of Life food program, and in all the ways that those in need are accompanied through the Catholic Community Center in Benton Harbor. I am very grateful to all who generously and sacrificially support Catholic Charities, and I encourage that continued support through your prayers and financial contributions.

As Jesus said so beautifully "by their fruits you shall know them". (Mt.7:20) May the Holy Spirit continue to give us His Gifts, inspiring us all to be loving and joyful witnesses to Jesus as we reach out in Christ-like love to all in need.

Asking God's blessings upon all those who lovingly support Catholic Charities, and praying especially that all of us will respond to those in need motivated by our Christian charity, I remain

Faithfully yours in Christ,

+ Paul J. Bradley



A Message from Toni Newell, Chief Operations Officer



Dear Friends,

For we are his workmanship, created in Christ Jesus for good works, which God prepared beforehand, that we should walk in them." Ephesians 2:10

From all of us here at Catholic Charities, we are grateful for your continued support. Every day, our staff is privileged to carry out the Mission of this Agency throughout the Diocese of Kalamazoo. Youth turn to the Ark Shelter not only for a safe place to sleep but for support and encouragement to make positive life choices. Young mothers are assisted, both emotionally and physically, at the Caring Network. People seeking help to cope with the mental struggle of everyday life turn to our Bridges Mental Health Counseling. Our Bread of Life Program provides vital supplemental food to families within our Diocese. Individuals seeking legal representation in their immigration matters turn to our Immigration Assistance Program for guidance and counsel. People throughout Benton Harbor have come to rely on the assistance and support of the Catholic Community Center. These are just a few of the many ways our staff positively influences the lives of people in our community, validating the worth of every person we encounter.

All of these great works would not be possible without each of your support, whether that be prayer, monetary, or time volunteering with us. Each of these ways to serve plays a valuable and vital role in the work we do here at Catholic Charities. We thank you for supporting us in the past and we look forward to continuing to partner with each of you in the future.

God Bless,

Toni Newell

OUR MISSION

We are God's hands providing housing, health, and hope to His children.

OUR VISION

We envision respect for human dignity and ever-increasing stability and independence for individuals, families and communities we serve.

2021 AGENCY HIGHLIGHTS

Helping Moms and Babies

371 mothers and families served with 92.3% of babies born healthy
67% of families significantly reduced risk factors for infant mortality
112 Medicaid eligible mothers and babies received home visiting services



Serving Youth in Crisis

54 homeless youth sheltered at the Ark for 686 days
23 youth housed in transitional housing for 4,044 days
88% youth exited to safe and stable housing
765 crisis calls received, assisting youth and families with emergency needs

Impacting the Community

195 volunteers provided 7,149 hours of service
607 families were provided food each week
638,082 lbs of food were distributed
194 households, 502 individuals were provided heating assistance



Supporting Our Clients

880 sessions of Mental Health counseling were provided to individuals, families and couples.
1,762 hours of case management to help clients achieve goals
200 individuals assisted with immigration cases and related concerns

Catholic Charities Services Have Grown

In July 2021, four Diocesan Programs were transferred to Catholic Charities expanding the social services we offer.

Sanctity of the Human Person

The Office of Sanctity of the Human Person is the umbrella under which any ministry to the dignity of human life falls. These include Respect Life, Project Rachel, Ministry to Persons with Disabilities, and Jail Ministry. It is also the diocesan liaison for Catholic Relief Services.



Hispanic and Migrant Affairs

The population of the Hispanic/Latino migrants is approximately 20,000 farmworkers that speak Spanish. They arrive in the Diocese to work from March-November. Some of them work for shorter periods of time from June-August. There are a total of 300 camps in the Diocese. In 2021, the missionaries, along with volunteer teams at local parishes were able to offer over 30 Masses at different camps including one by the Bishop, and visit every single camp at least once. Twenty youth and adults received the Sacrament of Confirmation and there were over 100 religious activities offered at camps such as bible studies, faith formation, and youth arts and crafts (making rosaries, illustrating a bible story through drawings).



Catholic Community Center

The Center provides a caring Christian presence to the people in the Benton Harbor area. Its community outreach services provide information, personal support and assistance with utilities, food, medicines, and other basic needs.



Immigration Legal Assistance

Provides the indigent immigration population with low-cost competent legal representation in their immigration matters. Services include applications for adjustment of status for family members and religious, applications for naturalization, petitions for victims of domestic violence and other victims of crimes, petitions for alien relatives, temporary status protection renewal or initial applications, applications for green card renewal, and DACA renewal.

Your Support Helped Us Provide Critical Social Services in our Community

Ark Services for Youth

Life changing services for homeless, precariously housed, trafficked youth and youth in crisis and their families. Includes outreach case management, drop-in services, shelter, transitional housing, permanent housing, and prevention services

Bridges Mental Health

Mental health counseling for anyone in need regardless of insurance. Includes individual counseling for adults, children and families. Support and therapy groups are available for Perinatal/ postpartum mood and anxiety disorder, and substance abuse.

Home Heating Assistance

Heating assistance of up to \$300 per year to families across the nine-county service area provided in partnership with parishes and other organizations. The program is run by dedicated volunteers.

Baraga Manor

Safe and stable affordable HUD-subsidized housing (48 units) for seniors and adults that are mobility-impaired with incomes of less than 30% area median income. Provides supportive services including counseling and serves as a community meal site.

Caring Network

Pro-life services for pregnant teens and women and their families through case management, referrals, materials support, parenting and pregnancy education classes, and transitional housing. A new home visiting program for pregnant women and infants with Medicaid insurance was added to existing services.

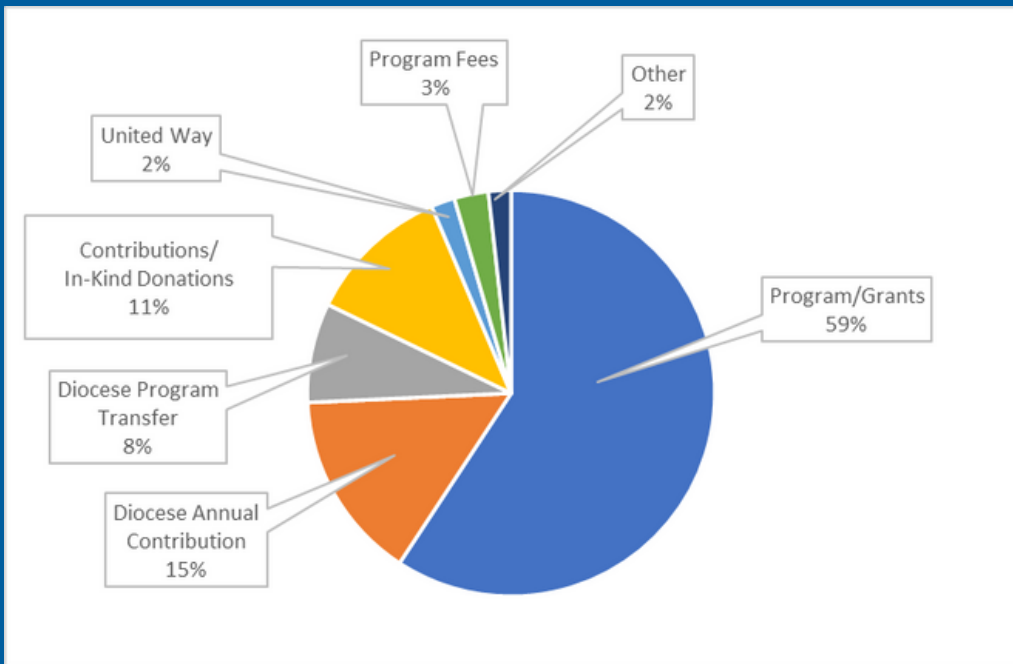
Bread of Life Food Distribution

Providing food weekly to those in need in the Diocese of Kalamazoo. We partner with over 20 local agencies and churches for distribution. There are no restrictions and families can receive a box of food that will feed 1-3 individuals for approximately 4 days.



FINANCIAL SUMMARY

TOTAL REVENUE - \$2,420,912



**Program Contracts/Grants
\$1,433,956**

**Diocese Annual
Contribution \$364,000**

**Diocese Program
Revenue Transfer
\$192,026**

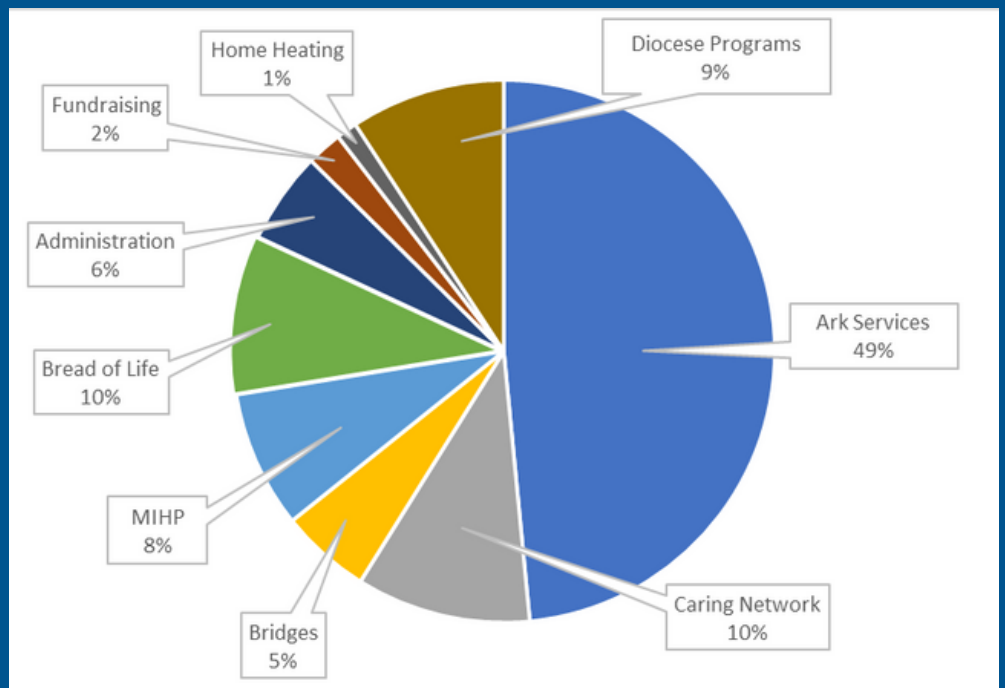
**Contributions/ In-Kind
\$276,500**

Program Fees \$65,610

United Way \$45,460

Other \$43,360

TOTAL EXPENSES - \$2,514,225



Ark Services - \$1,218,541

Caring Network - \$261,705

Bread of Life - \$238,317

Diocese Programs - \$232,026

**Maternal Infant Health
Program (MIHP) - \$205,551**

Administration - \$137,947

Bridges - \$135,512

Fundraising - \$53,400

Home Heating - \$31,226

CLIENT IMPACT STORIES

During Advent 2021, we shared the stories of the clients we helped, the staff members that made a difference and the gifts we received that made it all possible. As a result of those stories and through the generous support and dedication we received from our donors, volunteers, employees, and community partners, Catholic Charities impacted thousands of lives through our programs and services.

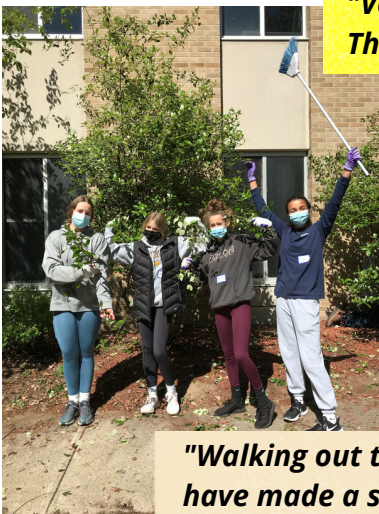
The *Bread of Life Food Distribution Program* assisted a mom with two children. Her car had broken down, she had lost her job, and she didn't know what she was going to do. The only way to get food was to walk to the store more than 3 miles away with her kids and her cart that she would use to help carry any groceries. She had missed the window to request food for the week, but through the generosity of our *Bread of Life* team, they delivered boxes of food the next day to her house. She later texted, "Thank you so much again and a great BIG Thank you to all at Catholic Charities. God Bless you, your family and all the volunteers!!"

Caring Network staff waved and yelled "Good Morning" across the parking lot to the young mom and her son playing in the *Caring Network* apartment yard. It was her first night there and she shared she had some anxiety but made it through the night. She was invited into the building and was told "this is your agency". She was introduced to the rest of the staff and volunteers. She later shared that she left an abusive relationship and was new to the area but was determined to get her GED and create a safe home for her son. After an hour visit, her son, James, let her know it was time for a mid-morning nap. "I'll be back" she said, "Thank you for waving hello!" It's the little things that matter.

At the age of 17, Rick's school counselor gave him information about the *Ark Shelter*. He grew up in a house "filled with tension and dysfunction" and needed a safe place to stay while he sorted out some of the serious challenges of his home life. "I should have sought help at 14 years of age, but my pride got in the way. I thought I could handle difficult situations by myself." While at the *Ark Shelter*, he met with case managers and felt supported as staff helped him develop skills for a more safe and stable life. "Staff followed up with me and kept in touch. I'm glad I reached out for help and a place like the *Ark Shelter* exists."

VOLUNTEERS HELP US WITH LIFE CHANGING WORK!

We are blessed to have approximately 175 volunteers who support our mission! In 2021, CCDOK volunteers shared over 7,000 hours of their time and talent! Whether someone wants to volunteer long term, short term or on a special project, we want their experience to be positive and meaningful! We have volunteers who help weekly, biweekly, monthly or whenever their schedule is open in all areas of our agency. Individually and collectively, our volunteers make us a stronger organization!



"Volunteering helps me walk the walk that is important for happiness. That walk is service."

"I hope that I can make a big difference in helping out wherever needed. It gives me a sense of pride knowing that my talents are being used to assist this great Charity. "

"It is very satisfying to know that even for a brief moment you have made a difference in someone's life. When you volunteer you ALWAYS get more than you give."

"Walking out the door after volunteering, I have a feeling of 'yes I have made a small difference in at least one person's life.' Thanks for the opportunity to help me grow while helping others."

"What I enjoy about volunteering is meeting people and making new friends. I love working as a team and getting the job done. The focus of getting food to the people in need is fulfilling. As a volunteer I feel I'm being fed, too. God is good!"



BOARD OF DIRECTORS

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Jeff Brennan - Vice President
Christina Dorett - Treasurer
Miriam Orozco - Secretary

Gary Harris - Member
Loran Paprocki - Member
Dr. Michael Redinger - Member
David Scott - Member

OUR LOCATIONS

ADMINISTRATIVE OFFICE

1819 GULL ROAD, KALAMAZOO, MI 49048

THE ARK SHELTER AND YILO OFFICES

990 WEST KILGORE, KALAMAZOO, MI 49008

CARING NETWORK AND BRIDGES MENTAL HEALTH

1441 SOUTH WESTNEDGE, KALAMAZOO, MI 49008

BREAD OF LIFE DISTRIBUTION CENTER

7105 SOUTH WESTNEDGE, PORTAGE, MI 49002

BARAGA MANOR

301 WASHINGTON STREET, OTSEGO, MI 49078

CATHOLIC COMMUNITY CENTER

346 CATALPA, BENTON HARBOR, MI 49022

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